



NEWS FOR THE WEEK OF JUNE 8, 2020

EWDD's mission is to uplift all Angelenos. The department's WorkSource, BusinessSource and YouthSource Centers remain open during COVID-19 to help job seekers find work; entrepreneurs maintain their businesses; and youth find a path to success. EWDD is committed to providing services to underserved communities and supports all efforts leading to an equitable society.

Since mid-March, EWDD's Rapid Response Team has provided **1,906 virtual training sessions**. These trainings, offered in English and Spanish, help Angelenos navigate the process of filing Unemployment Insurance (UI), and connect with other resources. Approximately **571 businesses**, some with multiple locations, have closed in the City of LA during this health crisis, impacting roughly **102,197 employees, according to recent reports**. EWDD's WorkSource Centers continue to work tirelessly to assist Angelenos whose livelihoods were impacted by COVID-19.

This week, we share the story of a long-time BusinessSource Center client who received assistance to apply for Federal SBA loans that allowed him to rehire 18 full-time employees and help his chain of ramen restaurants stay afloat during COVID-19. Loan Requirements to the City's Small Business Emergency Microloan Program were recently eased to allow greater access to the program. EWDD's Economic Development Division continues to work non-stop to process loan applications.

LINKS to COVID-19 RESOURCES JOB RESOURCES

Virtual Orientations: bit.ly/LAjoblosshelp

BUSINESS RESOURCES

Small Business Emergency Microloan: LAMayor.org/loan

Microloan Application: bit.ly/EWDDC-19BusinessLoan

LA CARES CORPS: coronavirus.lacity.org/CARESCorps

Small Business Resilience Toolkit: bit.ly/LABusinessToolkit

BUSINESSSOURCE CENTERS: bit.ly/LABusinessSource

WORKSOURCE CENTERS: bit.ly/EWDDWorkSource

YOUTHSOURCE CENTERS: bit.ly/EWDDYouthSource

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Helping Small Businesses Survive COVID-19**MID-CITY BSC HELPS LOCAL RAMEN HOUSE SECURE LOANS & REHIRE 18 STAFF**

The Mid-City BusinessSource Center helped long-time client Colin Fung (left) successfully secure two Federal SBA loans totaling \$145,332, allowing him to rehire 18 employees across his three Tamashii Ramen House restaurants in North Hollywood, Sherman Oaks and Studio City. In 2015, Colin's business received an "Outstanding Small Business" award from Mayor Eric Garcetti. Colin's restaurant business began faltering financially in late February 2020, due to the impacts of COVID-19. On the day the City's Safer at Home ordinance was issued, Colin closed the Studio City and Sherman Oaks locations, while the North Hollywood location remained open for take-out orders. Soon

after, Mid-City Business Coach Wai Ling provided Colin information about COVID-19 disaster loan programs such as the City's Small Business Emergency Microloan Program, and Federal SBA loan offerings such as the Paycheck Protection Program (PPP) and Economic Injury Disaster Loans (EIDL). She helped him assess his business' eligibility and connected him with Bank of America. Colin applied and was awarded a \$135,332 PPP loan and a \$10,000 SBA EIDL Advance loan, which allowed him to rehire 18 full-time employees and re-open the two closed locations. All three Tamashii Ramen House restaurants are now offering takeout and delivery orders. Colin is dedicated to protecting the safety and health of his clients and employees and he has adjusted his business operations in order to meet new requirements due to the COVID-19 pandemic. He has also implemented several strategic changes to help his business survive the health crisis, including improved to-go packaging, menu updates to include various combo meals and discounts. He has also started partnering with third-party delivery service platforms. Colin remains optimistic that his customers will return and that his business will recover after the COVID-19 crisis is over.

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WORKFORCE DEVELOPMENT DIVISION

RAPID RESPONSE LAYOFF ASSISTANCE (COVID-19) From March 16, 2020 to-date	
Number of WARN notices received	571
Number of employees impacted in City of Los Angeles (cumulative)	102,197
Number of Virtual Rapid Response Orientations held to-date	1,906

WORKSOURCE CENTER CONTACT PERFORMANCE (COVID-19) June 1, 2020 to June 5, 2020	
Number of walk-ins	1,000
Number of walk-ins by appointment	679
Number of call/emails	2,800
Number of calls regarding UI	1,666

YOUTHSOURCE CENTER CONTACT PERFORMANCE (COVID-19) June 1, 2020 to June 5, 2020	
Number of walk-ins	209
Number of appointments	421
Number of calls received	1,267
Number of clients contacted	3,804

ECONOMIC DEVELOPMENT DIVISION

LOS ANGELES BUSINESSSOURCE CENTERS (LABSCs) METRICS	
LABSCs Reporting:	North Valley, West Valley, South Valley, South LA, East LA, Mid City, Central West, Hollywood and Harbor
Microenterprise assisted	214
Microenterprise enrolled	22
Small businesses assisted*	74
Small businesses enrolled	3
Number of BSC Clients who attended virtual workshops	0

**Compared to a pre COVID-19 weekly average number of 23*

"Updates" is the weekly report from the EWDD General Manager to the Office of Mayor Eric Garcetti, and is produced by EWDD's communications section. If you have questions, comments or wish to have a contribution considered for an upcoming "Updates," please contact Jamie Francisco at 213-744-9048 or Jamie.Francisco@lacity.org