

PY 23-24 Annual Performance Evaluation: Adult STAR Tally

PY 23-24 WIOA WSC Annual Performance Evaluation: Results Summary

WSC/Service Area	Operator name	Federal Performance Outcomes	Local Measures			Total Stars Earned
			Customer Satisfaction	Customer Flow	Administrative Capability	
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	STAR	Waived	No	STAR	2
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	STAR	Waived	STAR	STAR	3
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	STAR	Waived	No	STAR	2
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCD)	No	Waived	Qualified	STAR	1
El Proyecto WSC, Sun Valley/N. Valley	El Proyecto del Barrio, Inc. (EPDB)	No	Waived	STAR	STAR	2
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	No	Waived	No	STAR	1
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	No	Waived	No	No	0
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	No	Waived	No	STAR	1
West LA WSC, Culver City	JVS SoCal	No	Waived	STAR	Qualified	1
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	STAR	Waived	No	STAR	2
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	No	Waived	STAR	STAR	2
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	STAR	Waived	No	No	1
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	No	Waived	No	STAR	1
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	STAR	Waived	No	Qualified	1
Total Stars:		6	0	4	10	20

Qualified	=All outcomes ≥ 80% but overall not STAR level
No	= One or more outcomes < 80% of goal

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	AD	AE	AF	AG	AH	AI										
WSC/Service Area	Operator Name	Required Performance Outcomes																																										
		Employment 2nd Quarter Rate (Based on Exiters 7/1/22 - 6/30/23)								Employment 4th Quarter Rate (Based on Exiters 1/1/22 - 12/31/22)								Median Earnings (2nd Quarter) (Based on Exiters 7/1/22 - 6/30/23)								Credentialed Attainment Rate (Based on Exiters 1/1/22 - 12/31/22)								Measurable Skills Gain 7/1/23 - 6/30/24								Eligible?	Success Rate Avg	STAR
		Adult				Dislocated Worker				Adult				Dislocated Worker				Adult				Dislocated Worker				Adult				Dislocated Worker														
		Plan	Actual	% of Goal		Plan	Actual	% of Goal		Plan	Actual	% of Goal		Plan	Actual	% of Goal		Plan	Actual	% of Goal		Plan	Actual	% of Goal		Plan	Actual	% of Goal		Plan	Actual	% of Goal												
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	64%	56.8%	89%	68%	58.3%	86%	61%	66.5%	109%	66.5%	64.9%	98%	\$7,000	\$9,753	140%	\$8,508	\$6,820	81%	65.5%	75.4%	115%	68.6%	84.0%	122%	55%	65.3%	119%	55%	73.0%	133%	Yes	107%	STAR										
West Adams WSC	Asian American Drug Abuse Program, Inc. (ADAP)	64%	63.0%	98%	68%	68.3%	100%	61%	61.2%	100%	66.5%	69.2%	104%	\$7,000	\$8,283	119%	\$8,508	\$8,066	95%	65.5%	85.2%	130%	68.6%	61.9%	90%	55%	44.3%	80%	55%	47.9%	87%	Yes	100%	STAR										
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	64%	65.6%	103%	68%	56.1%	82%	61%	65.8%	108%	66.5%	77.8%	117%	\$7,000	\$7,433	107%	\$8,508	\$6,820	81%	65.5%	59.1%	90%	68.6%	61.8%	90%	55%	82.1%	149%	55%	76.9%	140%	Yes	103%	STAR										
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCDD)	64%	65.0%	101%	68%	75.0%	110%	61%	64.2%	105%	66.5%	70.9%	107%	\$7,000	\$6,813	98%	\$8,508	\$7,383	87%	65.5%	12.1%	19%	68.6%	11.1%	16%	55%	45.3%	82%	55%	57.1%	104%	No	n/a	No										
El Proyecto WSC, Sun Valley/N. Valley	El Proyecto del Barrio, Inc. (EPDB)	64%	71.8%	112%	68%	60.0%	88%	61%	66.3%	109%	66.5%	59.2%	89%	\$7,000	\$9,285	133%	\$8,508	\$6,992	83%	65.5%	79.4%	121%	68.6%	75.5%	110%	55%	33.8%	61%	55%	52.0%	95%	No	n/a	No										
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	64%	63.2%	99%	68%	69.8%	103%	61%	57.9%	95%	66.5%	64.3%	97%	\$7,000	\$6,222	89%	\$8,508	\$6,414	76%	65.5%	69.8%	107%	68.6%	84.2%	123%	55%	74.1%	135%	55%	91.7%	167%	No	n/a	No										
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	64%	62.0%	97%	68%	54.7%	80%	61%	52.8%	87%	66.5%	76.4%	115%	\$7,000	\$5,758	83%	\$8,508	\$3,687	44%	65.5%	62.4%	95%	68.6%	41.7%	61%	55%	80.8%	147%	55%	81.5%	148%	No	n/a	No										
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	64%	58.1%	91%	68%	65.1%	96%	61%	56.5%	93%	66.5%	61.1%	92%	\$7,000	\$4,972	72%	\$8,508	\$6,213	74%	65.5%	70.0%	107%	68.6%	75.4%	110%	55%	62.2%	113%	55%	71.7%	130%	No	n/a	No										
West LA WSC, Culver City	JVS SoCal	64%	63.2%	99%	68%	71.2%	105%	61%	59.0%	97%	66.5%	68.5%	103%	\$7,000	\$6,053	87%	\$8,508	\$7,393	87%	65.5%	21.7%	33%	68.6%	30.8%	45%	55%	71.2%	129%	55%	72.5%	132%	No	n/a	No										
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	64%	67.9%	106%	68%	55.2%	81%	61%	72.1%	118%	66.5%	66.7%	100%	\$7,000	\$6,407	92%	\$8,508	\$7,607	90%	65.5%	86.0%	131%	68.6%	80.0%	117%	55%	76.7%	139%	55%	62.9%	114%	Yes	107%	STAR										
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	64%	63.6%	99%	68%	57.5%	85%	61%	57.3%	94%	66.5%	57.6%	87%	\$7,000	\$7,863	113%	\$8,508	\$6,567	78%	65.5%	91.9%	140%	68.6%	85.5%	125%	55%	68.2%	124%	55%	47.6%	87%	No	n/a	No										
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	64%	65.9%	103%	68%	63.9%	94%	61%	66.6%	109%	66.5%																																	

PY 23-24 Annual Performance Evaluation: Adult Customer Flow

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	AD	AE	AF	
WorkSource Center	Operator Name	Local Measures																												Performance		
		Total Enrollments						Enrollments by 12/31/2023						Enrollments of Individuals w/ Disabilities		Reentry Enrollments		Enrollments of Veterans		Enrollments of Individuals Experiencing Homelessness		Number of Businesses Served										
		Adult		Dislocated		Adult		Dislocated																								
		Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Eligible?	Success Rate Avg	STAR	
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	525	361	69%	225	127	57%	263	165	63%	112	77	69%	90	25	28%	125	27	22%	90	6	7%	125	44	36%	70	65	93%	No	n/a	No	
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	525	1,141	218%	225	226	101%	263	658	251%	112	99	89%	90	135	150%	125	153	122%	90	125	139%	125	152	122%	70	71	101%	Yes	115%	STAR	
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	525	540	103%	225	234	104%	263	369	141%	112	70	63%	90	126	140%	125	113	90%	90	128	143%	125	228	183%	70	86	123%	No	n/a	No	
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCDD)	525	935	179%	225	90	40%	263	551	210%	112	13	12%	90	125	139%	125	236	189%	90	77	86%	125	293	235%	70	34	49%	Yes	90%	Qualified	
Sun Valley WSC	El Proyecto del Barrio, Inc. (EPDB)	525	648	124%	225	398	177%	263	418	159%	112	227	203%	90	120	133%	125	130	104%	90	91	102%	125	135	108%	70	98	140%	Yes	118%	STAR	
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	525	586	112%	225	84	38%	263	296	113%	112	45	41%	90	100	111%	125	101	81%	90	21	24%	125	380	304%	70	110	157%	No	n/a	No	
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	525	334	64%	225	84	38%	263	162	62%	112	37	34%	90	26	29%	125	17	14%	90	7	8%	125	52	42%	70	127	181%	No	n/a	No	
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	525	551	105%	225	126	56%	263	360	137%	112	80	72%	90	48	53%	125	127	102%	90	13	15%	125	127	102%	70	65	93%	No	n/a	No	
West LA WSC, Culver City	JVS SoCal	525	560	107%	225	187	84%	263	338	129%	112	92	83%	90	101	112%	125	130	104%	90	92	103%	125	190	152%	70	82	117%	Yes	107%	STAR	
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	525	765	146%	225	119	53%	263	460	175%	112	52	47%	90	126	140%	125	276	221%	90	22	25%	125	281	225%	70	70	100%	No	n/a	No	
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	525	730	140%	225	312	139%	263	449	171%	112	155	139%	90	152	169%	125	126	101%	90	47	53%	125	193	155%	70	71	101%	Yes	112%	STAR	
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	525	733	140%	225	221	99%	263	395	151%	112	144	129%	90	135	150%	125	52	42%	90	40	45%	125	197	158%	70	95	136%	No	n/a	No	
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	525	608	116%	225	152	68%	263	330	126%	112	46	42%	90	180	200%	125	74	59%	90	16	18%	125	117	94%	70	69	99%	No	n/a	No	
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	525	527	101%	225	81	36%	263	256	98%	112	35	32%	90	151	168%	125	70	56%	90	35	39%	125	132	106%	70	70	100%	No	n/a	No	
WorkSource Centers Total		7,350	9,019	123%	3,150	2,441	78%	3,682	5,207	142%	1,568	1,172	75%	1,260	1,550	124%	1,750	1,632	94%	1,260	720	58%	1,750	2,521	145%	980	1,113	114%	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%	
Minimum Benchmarks				80%			80%			80%			80%			80%			80%			80%			80%							
		=Meets or Exceeds Goal																														
		=Below Minimum Benchmark																														

PY 23-24 Annual Performance Evaluation: Adult Administrative Capability

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	
WorkSource Center	Operator Name	Monitoring Measures			Expenditure of Training Funds									Performance			
		Plan	Actual	% of Goal	Total WIOA Expenditures	Total Min WIOA Set-Aside Goal (30%)	WIOA Training Expenditures	Percent of Min WIOA Goal	Leveraged Resources Expenditures	Max Leverage Resources Limit (14%)	Total Training (WIOA + Leveraged)	Total Training (WIOA + Leveraged) Goal (44%)	% of Total Training Expenditure Goal	Eligible?	Success Rate Average	STAR	
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	90%	97%	108%	\$1,186,865	\$356,059	\$404,951	114%	\$547,568	\$166,161	\$571,112	\$522,220	110%	Yes	111%	STAR	
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	90%	91%	102%	\$1,331,027	\$399,308	\$508,637	128%	\$1,640,510	\$186,344	\$694,981	\$585,652	119%	Yes	115%	STAR	
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	90%	88%	98%	\$1,279,543	\$383,863	\$491,970	129%	\$313,085	\$179,136	\$671,106	\$562,999	120%	Yes	114%	STAR	
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCD)	90%	84%	94%	\$1,035,853	\$310,756	\$404,400	131%	\$0	\$145,019	\$404,400	\$455,775	89%	Yes	103%	STAR	
El Proyecto WSC, Sun Valley/N. Valley	El Proyecto del Barrio, Inc. (EPDB)	90%	100%	112%	\$1,192,031	\$357,609	\$387,548	109%	\$386,596	\$166,884	\$554,432	\$524,494	106%	Yes	109%	STAR	
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	90%	94%	105%	\$1,175,136	\$352,541	\$358,017	102%	\$156,087	\$164,519	\$514,104	\$517,060	100%	Yes	102%	STAR	
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	90%	97%	108%	\$1,065,787	\$319,736	\$297,526	94%	\$0	\$149,210	\$297,526	\$468,946	64%	No	n/a	No	
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	90%	94%	105%	\$1,082,391	\$324,717	\$473,196	146%	\$1,007,645	\$151,535	\$624,731	\$476,252	132%	Yes	118%	STAR	
West LA WSC, Culver City	JVS SoCal	90%	73%	82%	\$943,547	\$283,064	\$296,680	105%	\$156,597	\$132,097	\$428,777	\$415,161	104%	Yes	97%	Qualified	
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	90%	97%	108%	\$1,279,907	\$383,972	\$390,292	102%	\$300,001	\$179,187	\$569,479	\$563,159	102%	Yes	104%	STAR	
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	90%	97%	108%	\$1,538,000	\$384,500	\$391,373	102%	\$393,238	\$215,320	\$606,693	\$676,720	90%	Yes	100%	STAR	
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	90%	100%	112%	\$1,339,089	\$401,727	\$306,649	77%	\$237,546	\$187,472	\$494,121	\$589,199	84%	No	n/a	No	
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	90%	94%	105%	\$1,286,004	\$385,801	\$403,396	105%	\$334,400	\$180,041	\$583,437	\$565,842	104%	Yes	105%	STAR	
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	90%	82%	92%	\$1,120,736	\$336,221	\$346,231	103%	\$958,676	\$156,903	\$503,134	\$493,124	102%	Yes	99%	Qualified	
Minimum Benchmarks				80%					80%					80%	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%

=Meets or Exceeds Goal

=Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Adult Customer Satisfaction

WorkSource Center	Operator Name	Measure			Performance	
		Goal	Exiter Satisfaction (Telephone)	Success Rate (Percent Achieved)	Eligible?	STAR
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	8.6	n/a	n/a	n/a	Waived
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	8.6	n/a	n/a	n/a	Waived
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	8.6	n/a	n/a	n/a	Waived
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCD)	8.6	n/a	n/a	n/a	Waived
El Proyecto WSC, Sun Valley/N. Valley	El Proyecto del Barrio, Inc. (EPDB)	8.6	n/a	n/a	n/a	Waived
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	8.6	n/a	n/a	n/a	Waived
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	8.6	n/a	n/a	n/a	Waived
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	8.6	n/a	n/a	n/a	Waived
West LA WSC, Culver City	JVS SoCal	8.6	n/a	n/a	n/a	Waived
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	8.6	n/a	n/a	n/a	Waived
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	8.6	n/a	n/a	n/a	Waived
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	8.6	n/a	n/a	n/a	Waived
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	8.6	n/a	n/a	n/a	Waived
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	8.6	n/a	n/a	n/a	Waived
Minimum Benchmarks				80%	Must meet all Minimum Benchmarks in this category	Success Rate Average must meet or exceed 100%

	=Meets or Exceeds Goal
	=Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Youth STAR Tally

PY 23-24 WIOA YSC Annual Performance Evaluation: Results Summary

Planning Area	YouthSource Center	Federal Requirements	Local Measures			Total Stars Earned
		Performance Outcomes	Customer Satisfaction	Customer Flow	Administrative Capability	
South Valley	Goodwill Industries of Southern California (Panorama)	No	Waived	STAR	No	1
North Valley	El Proyecto del Barrio South/East/Sun Valley	STAR	Waived	STAR	STAR	3
	El Proyecto del Barrio North	STAR	Waived	STAR	STAR	3
East Los Angeles	Para Los Ninos	STAR	Waived	STAR	STAR	3
	Youth Opportunity Movement (YOM) - Boyle Heights	No	Waived	STAR	Qualified	1
Central Los Angeles	Regents of the University of CA (UCLA)	STAR	Waived	Qualified	No	1
	Para Los Ninos (Westlake)	STAR	Waived	STAR	STAR	3
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	STAR	Waived	No	No	1
	Brotherhood Crusade	STAR	Waived	STAR	No	2
	Coalition for Responsible Community Development (CRCD)	STAR	Waived	STAR	STAR	3
	Watts Labor Community Action Center (WLCAC)	No	Waived	STAR	STAR	2
	Youth Opportunity Movement (YOM)	No	Waived	STAR	No	1
Harbor	San Pedro, Managed Career Solutions, Inc. (MCS)	STAR	Waived	STAR	STAR	3
West Los Angeles	Regents of the University of CA (UCLA)	No	Waived	STAR	No	1
Total Stars:		9	0	12	7	28

Qualified	=All outcomes ≥ 80% but overall not STAR level
No	= One or more outcomes < 80% of goal

PY 23-24 Annual Performance Evaluation: Youth Performance Outcomes

Planning Area	Service Provider	Employment or Education, 2nd Quarter Post-exit (Based on Exiters 7/1/22 - 6/30/23)			Employment or Education, 4th Quarter Post-exit (Based on Exiters 1/1/22 - 12/31/22)			Credential Attainment (Based on Exiters 1/1/22 - 12/31/22)			Measurable Skills Gains 7/1/23 - 6/30/24			Performance		
				% of			% of			% of			% of	Eligible?	Success Rate Avg	STAR
		Plan	Actual	Goal	Plan	Actual	Goal	Plan	Actual	Goal	Plan	Actual	Goal			
South Valley	Goodwill Industries of Southern California (Panorama)	72%	61.9%	86%	72%	76.4%	107%	61%	46.7%	77%	62%	32.1%	52%	No	n/a	No
North Valley	El Proyecto del Barrio South/East/Sun Valley	72%	96.6%	135%	72%	104.4%	146%	61%	81.4%	134%	62%	86.2%	140%	Yes	125%	STAR
	El Proyecto del Barrio North	72%	97.1%	135%	72%	100.0%	139%	61%	92.4%	152%	62%	100.0%	162%	Yes	125%	STAR
East Los Angeles	Para Los Ninos	72%	111.8%	156%	72%	88.7%	124%	61%	62.3%	103%	62%	94.9%	154%	Yes	119%	STAR
	Youth Opportunity Movement (YOM) - Boyle Heights	72%	71.4%	100%	72%	62.9%	88%	61%	34.4%	57%	62%	32.8%	53%	No	n/a	No
Central Los Angeles	Regents of the University of CA (UCLA)	72%	Waived	n/a	72%	Waived	n/a	61%	Waived	n/a	62%	74.0%	120%	Yes	118%	STAR
	Para Los Ninos (Westlake)	72%	104.5%	146%	72%	85.4%	119%	61%	69.6%	115%	62%	83.3%	135%	Yes	121%	STAR
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	72%	71.8%	100%	72%	61.9%	86%	61%	59.1%	97%	62%	81.4%	132%	Yes	102%	STAR
	Brotherhood Crusade	72%	102.6%	143%	72%	74.8%	104%	61%	60.0%	99%	62%	80.0%	130%	Yes	113%	STAR
	Coalition for Responsible Community Development (CRCDC)	72%	150.3%	209%	72%	57.5%	80%	61%	52.5%	86%	62%	81.3%	132%	Yes	104%	STAR
	Watts Labor Community Action Center (WLCAC)	72%	64.6%	90%	72%	69.2%	97%	61%	50.0%	82%	62%	28.3%	46%	No	n/a	No
	Youth Opportunity Movement (YOM)	72%	131.4%	183%	72%	78.7%	110%	61%	14.9%	25%	62%	50.0%	81%	No	n/a	No
	San Pedro, Managed Career Solutions, Inc. (MCS)	72%	Waived	n/a	72%	Waived	n/a	61%	Waived	n/a	62%	100.0%	162%	Yes	125%	STAR
West Los Angeles	Regents of the University of CA (UCLA)	72%	50.0%	70%	72%	63.8%	89%	61%	54.2%	89%	62%	65.7%	106%	No	n/a	No
YouthSource Centers Total		72%	69.7%	97%	72%	74.6%	104%	61%	56.2%	92%	62%	68.3%	110%	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%
Minimum Benchmarks				0.8			80%			80%			80%			

=Meets or Exceeds Goal
 =Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Youth Customer Flow

Planning Area	Service Provider	Measure						Performance		
		Total Enrollments			Enrollments by 12/31/2023					
		Plan	Actual	% of Goal	Plan	Actual	% of Goal	Eligible?	Success Rate Avg	STAR
South Valley	Goodwill Industries of Southern California (Panorama)	135	143	106%	101	100	99%	Yes	103%	STAR
North Valley	El Proyecto del Barrio South/East/Sun Valley	135	172	128%	101	138	137%	Yes	125%	STAR
	El Proyecto del Barrio North	135	158	118%	101	120	119%	Yes	118%	STAR
East Los Angeles	Para Los Ninos	135	137	102%	101	111	110%	Yes	106%	STAR
	Youth Opportunity Movement (YOM) - Boyle Heights	135	131	98%	101	122	121%	Yes	109%	STAR
Central Los Angeles	Regents of the University of CA (UCLA)	135	137	102%	101	97	96%	Yes	99%	Qualified
	Para Los Ninos (Westlake)	135	143	106%	101	107	106%	Yes	106%	STAR
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	135	143	106%	101	66	65%	No	n/a	No
	Brotherhood Crusade	135	145	108%	101	141	140%	Yes	117%	STAR
	Coalition for Responsible Community Development (CRCD)	135	135	100%	101	135	134%	Yes	113%	STAR
	Watts Labor Community Action Center (WLCAC)	135	146	109%	101	98	97%	Yes	103%	STAR
	Youth Opportunity Movement (YOM)	135	149	111%	101	149	148%	Yes	118%	STAR
	San Pedro, Managed Career Solutions, Inc. (MCS)	135	138	103%	101	118	117%	Yes	110%	STAR
West Los Angeles	Regents of the University of CA (UCLA)	135	136	101%	101	101	100%	Yes	101%	STAR
YouthSource Centers Total		1,890	2,013	107%	1,414	1,603	113%	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%
Minimum Benchmarks			0.8			80%				

=Meets or Exceeds Goal
 =Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Youth Administrative Capability

Planning Area	Service Provider	Measures										Performance			
		Monitoring Measures			Work Experience Expenditures				Leveraged Resources			Eligible?	Success Rate Average	STAR	
		Plan	Actual	% of Goal	Total Expenditures	Plan (34%)	Actual	% of Goal	Plan	Actual	% of Goal				
South Valley	Goodwill Industries of Southern California (Panorama)	90%	94%	104%	\$733,633	\$249,435	\$242,955	97%	\$400,000	\$9,931	2%	No	n/a	No	
North Valley	El Proyecto del Barrio South/East/Sun Valley	90%	97%	108%	\$761,935	\$259,057	\$273,426	106%	\$400,000	\$402,001	101%	Yes	107%	STAR	
	El Proyecto del Barrio North	90%	97%	108%	\$709,304	\$241,163	\$257,341	107%	\$400,000	\$402,009	101%	Yes	107%	STAR	
East Los Angeles	Para Los Ninos	90%	97%	108%	\$718,934	\$244,437	\$343,168	140%	\$400,000	\$595,009	149%	Yes	116%	STAR	
	Youth Opportunity Movement (YOM) - Boyle Heights	90%	94%	104%	\$790,000	\$268,600	\$226,000	84%	\$400,000	\$449,298	112%	Yes	94%	Qualified	
Central Los Angeles	Regents of the University of CA (UCLA)	90%	83%	92%	\$707,002	\$240,380	\$365,244	152%	\$400,000	\$0	0%	No	n/a	No	
	Para Los Ninos (Westlake)	90%	97%	108%	\$662,161	\$225,134	\$262,531	117%	\$400,000	\$575,743	144%	Yes	112%	STAR	
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	90%	82%	91%	\$737,080	\$250,607	\$290,553	116%	\$400,000	\$37,274	9%	No	n/a	No	
	Brotherhood Crusade	90%	97%	108%	\$602,717	\$204,923	\$159,384	78%	\$400,000	\$457,560	114%	No	n/a	No	
	Coalition for Responsible Community Development (CRCDC)	90%	94%	108%	\$773,909	\$263,129	\$389,228	148%	\$400,000	\$424,816	106%	Yes	116%	STAR	
	Watts Labor Community Action Center (WLCAC)	90%	82%	91%	\$730,098	\$248,233	\$325,419	131%	\$400,000	\$320,524	80%	Yes	108%	STAR	
	Youth Opportunity Movement (YOM)	90%	94%	104%	\$790,000	\$268,600	\$169,671	63%	\$400,000	\$431,536	108%	No	n/a	No	
	San Pedro, Managed Career Solutions, Inc. (MCS)	90%	97%	108%	\$757,012	\$257,383	\$565,136	220%	\$400,000	\$446,466	112%	Yes	116%	STAR	
West Los Angeles	Regents of the University of CA (UCLA)	90%	83%	92%	\$723,637	\$246,036	\$328,218	133%	\$400,000	\$0	0%	No	n/a	No	
Minimum Benchmarks				80%				80%				80%	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%

=Meets or Exceeds Goal

=Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Youth Customer Satisfaction

Planning Area	Service Provider	Measures				
		Goal	Youth Satisfaction (Intercept)	Success Rate (Percent Achieved)	Eligible?	STAR
South Valley	Goodwill Industries of Southern California (Panorama)	8.5	n/a	n/a	n/a	Waived
North Valley	El Proyecto del Barrio South/East/Sun Valley	8.5	n/a	n/a	n/a	Waived
	El Proyecto del Barrio North	8.5	n/a	n/a	n/a	Waived
East Los Angeles	Para Los Ninos	8.5	n/a	n/a	n/a	Waived
	Youth Opportunity Movement (YOM) - Boyle Heights	8.5	n/a	n/a	n/a	Waived
Central Los Angeles	Regents of the University of CA (UCLA)	8.5	n/a	n/a	n/a	Waived
	Para Los Ninos (Westlake)	8.5	n/a	n/a	n/a	Waived
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	8.5	n/a	n/a	n/a	Waived
	Brotherhood Crusade	8.5	n/a	n/a	n/a	Waived
	Coalition for Responsible Community Development (CRCDD)	8.5	n/a	n/a	n/a	Waived
	Watts Labor Community Action Center (WLCAC)	8.5	n/a	n/a	n/a	Waived
	Youth Opportunity Movement (YOM)	8.5	n/a	n/a	n/a	Waived
Harbor	San Pedro, Managed Career Solutions, Inc. (MCS)	8.5	n/a	n/a	n/a	Waived
West Los Angeles	Regents of the University of CA (UCLA)	8.5	n/a	n/a	n/a	Waived
Minimum Benchmarks				80%	Must meet all Minimum Benchmarks in this category	Success Rate Average must meet or exceed 100%

=Meets or Exceeds Goal
 =Below Minimum Benchmark